

We are looking for a Project Manager to contribute towards driving transformational change that will deliver meaningful results by leading and supporting process improvement initiatives across Sick Kids Hospital.

The successful candidate will be well skilled in the application of Process Improvement and Innovation tools and methodologies, including Optimization, Design Thinking, Lean and Six Sigma, to solve problems.

The successful candidate will be able to define problems, identify root causes, run appropriate statistical and quantitative analyses as well as synthesise and implement recommendations.

In addition, He/She must have profound knowledge in using Discrete Event Simulation Modeling as a problem solving tool.

**Here's what you will get to do:**

- Support the implementation of Process Improvement and Innovation initiatives through engaging sponsors and stakeholders and promote an organization-wide understanding of Process Improvement and Innovation concepts through mentorship, coaching, and training of all categories of employees.
- Develop a deep understanding of critical processes in the hospital and be able to lead teams through developing a viable plan for improvement using appropriate approach, typically including classical industrial engineering and optimization methods.
- Support relationships and synergies between the Continuous Process Improvement Program and Quality functions.
- Develop simulation models (e.g. discrete-event, agent based, etc.) of complex business processes to identify opportunities for optimization and simplification.
- Engage senior leaders to provide guidance on their portfolios and define a vision for the future.

**Here's what you will need:**

- Passion and enthusiasm for solving problems as well as a genuine interest in understanding different perspectives.
- Ability to clarify and structure perspectives in a way that results in an actionable conclusion.
- Ability to synthesize information from different sources to draw conclusions regarding actionable items based on logic, context, and other pertinent factors.
- Minimum Bachelor's degree in Engineering, Business Administration, Operations Research or Healthcare Administration with a focus on improvement science.
- At least 5 years of relevant experience.
- Lean and or Six Sigma certification or equivalent. (highly desired)
- Proficiency in Data Analysis using Excel (including VBA and Pivot Tables) or other Statistical Analysis Software.
- Proficiency in ExtendSim, Simul8 or other Discrete Event Simulation Software Tool.

If you are interested, please contact [david.during@sickkids.ca](mailto:david.during@sickkids.ca)

**David During**

Director, Process Improvement & Innovation

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